

Commissioner, Corporate Support Services

Brampton is a city focused on the future. We serve one of the youngest, fastest growing, and most diverse cities in the country. We are a future ready organization with a sharp focus that is aiming high and thinking bigger. We sit at the centre of Canada's innovation super corridor, encouraging investment and growing our global success. We are building a vibrant community that ignites opportunity and instills pride in the people who live and work here. Brampton is in the midst of transforming, out in front, as a pioneer of suburban excellence. Leaders in our organization understand success requires passion, creativity and agility. We value progress over process. We hold each other accountable. We are a team who is engaged, excited and empowered to deliver results for Brampton, and beyond.

The Opportunity

This senior leadership position is responsible for providing strategic direction and advice to Council and the Chief Administrative Officer (CAO). Strategic execution and service delivery excellence will drive optimal organizational change in the Corporate Support Services business portfolios which include Finance, Information Technology, Purchasing, Strategic Communications and Human Resources.

Key Duties and Responsibilities

- 1. Strategic Leadership.** Participate as a member of the leadership team in the formulation of philosophy, mission, corporate goals and objectives and strategic planning related to the provision of quality services and programs. Attend Council and Committee meetings to represent the department, make recommendations as appropriate, respond to enquiries and provide professional advice.
- 2. Operational Excellence & Integrity.** Establish goals, objectives, and financial and human resource requirements in partnership with senior staff of the department. Approve relevant performance indicators related to a diverse group of departmental functions, and monitor the achievement of results. Provide advice and direction for problem solving of complex issues. Direct the approval of all legislatively mandated requirements under various acts, codes and by-laws set out by Federal, Provincial or Municipal levels of government. Communicate, exemplify and nourish sound public service values, ethics and leadership skills in all actions and decisions and ensure implementation of appropriate policies, practices and procedures. Ensure all activities promote optimum effectiveness and excellence in business deliverables within the divisions. Maintain an awareness of developments within the disciplines of the department to promote innovative management.
- 3. Fiscal and Due Diligence Responsibility.** Develop, administer and control the department's budget along with senior divisional leaders. Provide the appropriate level of risk management. Ensure budget requests

and budget deviance are consistent with operating objectives, while maintaining optimum cost-benefit relationships and efficiency for taxpayers. Ensure the development, presentation and implementation of appropriate divisional policies, programs, practices and procedures are aligned with the City's strategic vision while preserving high quality service.

4. **Staff Leadership.** Lead a team of professional directors and managers who are focused on implementing divisional strategies, in alignment with the vision and values of the City. Set overall direction and vision, coaching and guiding, and performance management of direct reports and others as required. Promote effective employee relations throughout all divisions, encouraging increased morale, innovation and productivity. Support the development of managerial, professional, technical and administrative skills through the provision of in-service training, development opportunities and funding for external courses.
5. **Stakeholder Relationships.** Build and nurture strong relationships with business leaders, community leaders, business/investor prospects and the general public. Chair or co-chair committees as warranted. Ensure appropriate interaction with and support to all City departments and external clients. Interact with other City agencies, departments and elected officials to best achieve the objectives of Brampton Cou
6. **Corporate Ambassador.** Liaise with other public and private sector organizations to exchange information, acquire knowledge and enhance experience for the benefit of the organization and the citizens of Brampton. Compose and deliver speeches and presentations as appropriate for impacting positive outcomes.
7. **Champion of Change.** Collaborate with senior leaders, institute best practices and inspire teams to be innovative to support the mandate of organization wide accountability. Lead customer service excellence to deliver optimal results in strategic planning, human resources, technology, and continuous improvement for increased efficiencies across all departments.

Preferred Selection Criteria

- 7-10 years' experience as a Senior Executive, preferably in the broader public sector.
- Post-secondary education in Business or Public Administration or the equivalent and a professional designation. MBA degree an asset.
- Demonstrated success developing and implementing multi-faceted strategic plans for diverse stakeholders with wide-ranging impacts
- Experience in motivating and leading other senior leaders, in a salaried and unionized environment
- Demonstrated integrity and fiscal responsibility
- Excellent communication skills and interpersonal/networking skills
- Strong financial acumen
- Working knowledge of the business fundamentals of the Corporate Support Services spectrum as



outlined in the business portfolio.

- Able to develop and articulate complex strategies and business cases for a variety of stakeholders' input and approvals.
- Able to relate to people at all levels (i.e. senior executives, elected officials, employees) in a way that leaves a positive impression of the City of Brampton.
- Able to inspire and motivate a group of professionals who have deep understanding and expertise in their specialties, empowering them while providing strategic direction and guidance.
- Able to participate in decision-making as part of a team of senior executives.
- Able to maintain a current awareness of developments in fields of functional responsibility through strong networking and ongoing personal and professional development.
- Innovative and creative, able to take calculated risks for the benefit of the corporation and the citizens of Brampton.

Brampton's Leadership Competency Profile

- Acts Strategically
- Builds Commitment to Vision
- Delegates Effectively Develops Others
- Makes Effective Decisions
- Staff Management and Leadership
- Works Effectively with Council

To be considered for this exciting opportunity, email your cover letter/resume to:

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The City of Brampton is an equal opportunity employer, committed to inclusive, barrier-free recruitment, selection processes and work environments. People from equity-seeking groups are encouraged to apply and will be taken into consideration in determining the successful candidate. If you are contacted by our firm for an interview, please advise us of any accommodations needed to ensure you have access to a fair and equitable process. Any information received relating to accommodation will be addressed confidentially.