

Directors in Operations (5 Opportunities)

Ministry of Transportation (MTO)

Operations Division

Why MTO?

We care about serving the transportation needs of people and businesses in every corner of the province. Moving people and goods safely, efficiently and sustainably across Ontario to improve quality of life and support a globally competitive economy. Our success is built upon dynamic leadership to help us build the transportation system for tomorrow and enable a healthy, prosperous and Ontario.

This is a critical time of growth and transformation for the Ministry of Transportation (MTO). The Ministry will be implementing a new organizational model aimed to better support strategic directions and help meet the demands of an ever-changing transportation landscape. Join MTO, as we embark on this exciting transformational journey.

Your Impact

Do you want to be at the center of transformation where you can not only have an impact on today's challenges – but also the ones coming around the corner? Leveraging your transformational leadership skills, you will play an integral role in addressing the new complexities we are facing: dramatic changes in technology, public expectations for digital services and greater mobility and the ever-increasing need for a truly integrated, multi-modal transportation system, while promoting safety, customer services and value for Ontario's tax dollar.

The Operations Division is looking to hire five agile and flexible leaders that will work within a large, geographically dispersed organization, motivating teams and colleagues across government to drive and embed a transformational agenda in Ontario's transportation sector.

What can I expect to do in this role?

The Roles

Director of Operations (4 Permanent)

- Director, West Operations – London
- Director, Central Operations – Toronto
- Director, Northwestern Operations – Thunder Bay
- Director, Northeastern Operations – North Bay

Within a defined geographic part of the province, as a Director of Operations you will:

- Lead the planning, development, implementation and delivery of the ministry's regional highway operations programs (i.e., Corridor Management, Maintenance, Operational Services), delivery of transportation safety field services and management of stakeholder relations/engagement
- Direct the development of strategies, policies, procedures, standards and guidelines to support business requirements specific to the regional operations programs and stakeholder relations
- Ensure that regional operations programs and stakeholder relations are delivered in a provincially consistent manner
- Direct transformation and change management projects that build organizational capacity and support the implementation of the division, ministry and government priorities
- Champion the development and implementation of new regional operations initiatives and transportation infrastructure management projects that reflect government, ministry and division directions and commitments

Director, Transportation User Services Branch (1 Permanent) – This position currently resides in St. Catharines; however, the location is flexible.

In this brand-new role, you will:

- Lead the planning, development, implementation and delivery of the ministry's transportation user services programs including ministry programs that directly provide information and/or
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services to the public, such as:

- Concession Agreements
- Intelligent Transportation Systems
- Remote Airports
- Marine Services
- Traveller Communication
- Direct the development of strategies, policies, procedures, standards and guidelines to support transportation user services and transportation operations
- Provide strategic leadership and advice to transportation user services program managers to support transformation/change initiatives
- Champions the development and implementation of new, innovative transportation user services initiatives with a focus on superior transportation user services policy development and implementation that reflects government, ministry and division directions and commitments

How do I qualify?

Leadership

- You have demonstrated the ability to lead and engage a geographically dispersed team within a diverse, operational and service delivery environment
- You have experience managing strategic and operational priorities and activities to contribute to the timely, efficient, and effective achievement of goals and objectives
- You are a proven change agent versed in organizational transformation, with the exceptional ability to lead through significant change initiatives and cultural change
- You have demonstrated leadership capabilities and are able to successfully develop, motivate and inspire your staff to be customer focused while creating a work environment that is inclusive and accessible

Job Specific

- You have experience leading within an operational and client centric environment with a focus in developing operational policies related to program delivery
- You can proactively identify opportunities to improve service delivery effectiveness to improve user outcomes and program efficiencies
- You understand government decision making processes and effectively influence policy development to impact program outcomes
- You have experience leading program effectiveness evaluations to influence improvements to the division's programs

Relationship Management and Political Acuity

- You have experience building and fostering strategic partnerships and networks to promote government objectives
- You have superior communication, negotiation, and consultation skills to establish collaborative relationships and build consensus among a diverse range of internal and external stakeholders and partners
- You demonstrate exceptional communication skills and political acuity to provide senior level policy expertise and advice to ministry executives including the Minister and Deputy Minister

Note: The division intends to leverage the talent from this competition to fill immediate and future director-level vacancies.

Locations: London, North Bay, St. Catharines, Thunder Bay, Toronto

Salary: \$130,930 - \$168,240 per year

Duration: 5 Permanent positions

Please apply online, only, by **Wednesday, June 17, 2020**, by visiting <http://www.gojobs.gov.on.ca/Preview.aspx?Language=English&JobID=150929>. Please follow the instructions to submit your application. Faxes are not being accepted at this time.

If you require accommodation in order to participate in the recruitment process, please contact the

Executive Recruitment Unit at careersexecutive@ontario.ca. Only those applicants selected for an interview will be contacted.

The Ontario Public Service is an inclusive employer. Accommodation will be provided in accordance with Ontario's *Human Rights Code*.

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